

Ten most asked questions about chartering a bus for your wedding.

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An essential piece to any wedding is being able to celebrate your matrimony with your loved ones, so why not celebrate it together?

We at The BusBank understand that planning a wedding is a long process, but one vital part is transportation, so we've taken the liberty of listing some of our most common questions about renting a bus for your wedding.

Can a bus do multiple trips or shuttle?

Yes, we actually recommend using one vehicle for multiple runs as a way to minimize cost and allow more flexibility for the group. Please remember to plan for ample round trip travel times to make sure no group is at risk of a late arrival.

Are we able to decorate on the bus?

Yes, this can be a fun way to put your own individual touch on the event, but there are some limitations. None of the decorations can obstruct the driver's view of the road. In these cases we allow for the drivers to have the final say in what is approved, as the group's safety is our top priority. Please work with your Account Executive prior to the event to discuss specific guidelines for your particular needs.

Do the buses have Wi-Fi?

Wi-Fi on buses is something that is slowly moving to more and more carriers throughout North America.. Our Wi-Fi equipped buses will be assigned based on availability at time of booking, so please let us know if it is a priority for your group and we can do our best to accommodate.

Would a Motorcoach be too big for a residential driveway and subdivision?

Standard Motorcoaches are 45 feet long! This would likely be too large for most residential driveways and many subdivisions. Please work with your Account Executive to ensure your vehicle is able to get to the group when and where you need it.

Can the bus stay over the allotted time frame?

There are several variables that affect our ability to accommodate overage hours. We will always do our best to facilitate the customers' needs, but do understand that last minute request cannot always be met due to other obligations. In the event we are able to assist, additional hourly fees will apply.

What year are the buses?

The BusBank works with operators that have a wide variety of ages of equipment. We are constantly evaluating our network's equipment in order to ensure the highest level of condition. If there is a specific age or model type you are looking for, please work with your Account Executive to determine if it can be provided.

Are you able to send pictures of the bus?

Yes. Please be aware that The BusBank is a national provider, so pictures sent over may be a representation of the vehicle type (age, condition, model) and not the "actual" vehicle. We will always do our best to provide pictures of the EXACT vehicle that will be assigned to your group, but cannot guarantee.

Are the drivers professional?

Yes. At The BusBank, customer service is our number one priority. This begins in the booking process, and concludes when the actual service is provided.

Do you have references?

Yes, references are available upon request. We also strongly encourage you to visit our Facebook page, as well as the Better Business Bureau website to see reviews from real customers. We try very hard to go above and beyond, and our track record speaks for itself.

